

Dave's Auto Body
104 West Railroad Avenue, Garnerville, New York 10923
Tel. # (845) 947-3333 Fax # (845) 947-3402

Customer Services Survey

Please take a moment and tell us what you think of your experience with us, we are always looking for ways to serve you better!

Name: _____
Address: _____

When was your accident? _____
Have we ever done work for you before? _____
If not, how did you hear about us? _____

Did we provide towing services? _____
How long did it take us to get your vehicle in the shop for repairs? _____
How long did it take us to actually do the repair or inform you that the vehicle was a total loss? _____
Did we work with your insurance company? _____
If so, did your insurance company tell you that in the State of New York protects your right to select the repair shop of your choice? _____
Were you pressured by your insurance company to use one their shops? _____

When you call our shop, do you find us to be friendly, knowledgeable and concerned about your concerns?

What do you like about doing business with us?

What could we improve?

Thank you for taking the time to help us be the best shop in North Rockland!